

ICUGlobal® Case Study: Imperial College – The Institute for Global Health

The Institute for Global Health is a department based at Imperial College in London. They work to improve the health of people in resource-poor settings around the world, and reduce health inequalities. Improving global health requires a multidisciplinary approach to overcome today's scientific, technical, managerial and political obstacles.

“The Institute for Global Health will strengthen connections between existing Imperial research groups working in this area, and establish new collaborations with other organisations. It aims to influence international health policy by generating a critical mass of expertise for solving health problems throughout the world.”
- Institute for Global Health Website

The Problem

Staff at the Institute for Global Health is no stranger to Videoconferencing; they have had access to Videoconferencing equipment for some time, however due to a lack of training and frequent connectivity issues, key members of the team are still regularly making expensive, time consuming and unnecessary journeys for meetings.

The Solution

After evaluating their requirement and discussing various options, ICUGlobal® has provided the Institute for Global Health with the latest cutting edge HD Videoconferencing Solution.

Having carried out an initial site visit, ICUGlobal® sourced and installed a system, which has been fully integrated into the existing network. The solution is located in the main boardroom, and is used in conjunction with a high end audio solution and a projector with a 2m display.

Once the installation was completed, ICUGlobal® staff returned to provide two training sessions for the staff that operate the unit, and continue to offer support on-site and over the phone. Now the days of constantly travelling for meetings are a thing of the past!

“I thought that the whole process went very smoothly. The flexibility shown by ICUGlobal® staff on the few issues that cropped up was much appreciated.” *- Michiyo Shima, Institute for Global Health*

Institute for Global Health